



**QUALITY MANAGEMENT SYSTEM
MANUAL
ISO 9001:2015**

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2.0 INTRODUCTION

DPSI is a specialized company that provides products & services required in the field of Thermal Power Industry and it is fully owned subsidiary company of Doosan Heavy Industries, (DHI) KOREA, one of the largest heavy industry companies in KOREA.

DPSI to maintain its position as one of the premier, it is essential that DPSI consistently meets or exceeds customer's / interested parties valid requirements, expectations and to lead thermal power plant with best quality competitiveness, and to provide total customer satisfaction through the effective application of the system and create customer value for achieving the company vision, as **"Market Leadership in India"**

This manual defines the DPSI quality policy that reflects the requirements of ISO 9001:2015 and applies to all functions and departments including manufacturing and associated units within DPSI. The quality policy provides a frame work for setting quality objectives.

A separate Quality Policy will be established, implement, maintain to the purpose, context of the organization and supports its strategic direction to meet the Customer / interested parties requirement.

The site quality plan shall be prepared for each site to define the requirement for construction of thermal power plant. The site personnel shall completely adhere to all the requirements by the quality plan to assure the performance of product and services required by the customer, and to make perfect quality product and services without any defective and makes our customer satisfied. The quality plan defines the quality policy, applies to all functions at site and also reflects the requirements of ISO 9001: 2015.

Implementation of these policies shall ensure that DPSI consistently meet the quality, commitment to continual improvement and performance requirements of our customers in a timely and cost-effective manner

We personally affirm our commitment to enhancing the DPSI Quality Management System through the implementation of ISO 9001:2015.

The quality management system is designed to support the above and comply with National and International management system standards and guidance.

Prepared by:

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Date: 01-02-2017

Reviewed by:

CHOULHO HWANG
Head, Q&E – DPSI Private Limited

Date: 01-02-2017

Approved by:

CHANG SEOB SON
Managing Director – DPSI Private Limited

Date: 01-02-2017

Important Note: Printed copies of this Manual may be used only for reference



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QUALITY POLICY

It is the foremost goal of Doosan Power Systems India Private Limited (**DPSI**) to obtain the capability for providing turn – key project including world best class engineering, procurement, manufacturing, construction, commissioning & services, to lead thermal power plant with best quality competitiveness and to provide total customer satisfaction and create customer value for achieving the company vision, “**Market Leadership in India**”

DPSI are totally committed to delivering safe, high quality products and services that satisfy both our Customer requirements, our applicable legal and other requirements and those of other interested parties.

We will protect and enhance our corporate reputation and that of our customers, maintaining and preventing or minimizing risk to the product and services of our customers and to other interested parties who may be affected by our activities.

It is our intent to maintain the best quality assurance system that is organizational and systematic in accordance with global standards and the entire organization and personnel will ability to consistently provide product and services that meet customer and applicable statutory and regulatory requirements.

The manual describes to assure the performance of products and services required by customer and to make quality products and services to enhance customer satisfaction through the effective application of the system.

We are identifying risks and finding solutions in advance, the more proactively our people can innovate and make new attempts. They can overcome their limits when they know in advance where danger lies

We will deliver continual improvement in efficiency and effectiveness in carrying out our activities, enhancing our competitiveness while identifying, managing, controlling and reducing business risk, meeting all of those expectations in a balance appropriate to our business needs is how we measure Business Success.

The head Q&E evaluates the adequacy and implementation of the quality assurance program and shall report the evaluation results to the managing director at least annually and advice the head of each function.

We shall actively communicate and cooperate with our employees, customers, statutory & regulatory authorities and other interested parties to fully understand their requirements, expectations and encourage their input to improving our product services and our business performance. To this end we are committed to ensuring that our employees are both competent and suitably trained for the tasks they are asked to perform.

We shall ensure that the policies of our contractors are consistent with the principles and aims of this policy.

Top management of DPSI will ensure that adequate resources are available to achieve this aims competently and safely.

The responsibility for establishment and implementation of this QMS manual has been delegated to Head of Q&E

Signed:

CHANG SEOB SON – MANAGING DIRECTOR
Doosan Power Systems India Private Limited

01-02-2017

Date

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